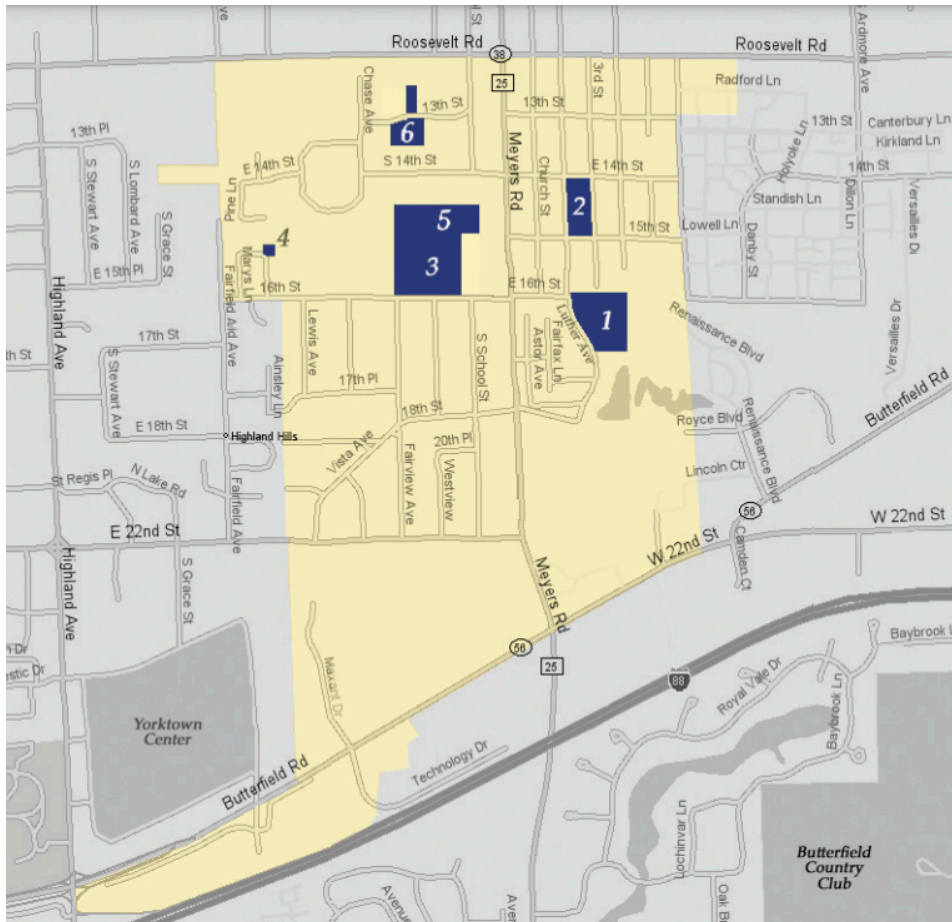


Summer Camp Frequently Asked Questions (FAQ) (Updated February 6,2025)

Registration Questions

- Am I a resident or non-resident?
 - Not all residents of Lombard are eligible for the Resident rate. Resident rates only apply to residents in the unincorporated area of Lombard. If you are unsure if you are a resident or not, is to look at our Boundary Map (highlighted portion). Another way to determine is seeing where you pay your water bill. (Map is also found in our brochure)



- What is a Summer Camp Package?
 - A package is the amount of days a camper attends camp per week. We are super flexible in registrations so that you can customize your camper schedule to meet your needs.
- How does the 7% discount work? (Limited time)
 - At checkout apply the code CAMP2025.

- With the discount, do I have to pay in full right away?
 - No, you can register online and contact the office to process the invoice. However, you have until March 15 to pay any weeks in full for the code to apply. After March 15, any weeks not paid will return to the regular price.
- Is there a discount for multiple siblings?
 - No, there is not.
- How do I know I signed my child up for the correct group?
 - Group placement is determined by what grade your child will be in the 2025-26 school year.
- My child is 4 years old but is starting kindergarten, can they register for Boppins?
 - Yes, as long as they are potty trained they are allowed to join camp.
- What is the membership fee?
 - The membership gives you access to enroll into our camp. The fee is \$50 per family. If you are charged multiple times for this fee, let us know and we can adjust it for you.
- What is the service fee?
 - The 2% service fee is the convenience fee for using a credit or debit card. You can avoid this fee by paying in cash or check.
- Can I make any changes to my registration?
 - Yes, you can make changes to your registration. Make any changes before May 19th to avoid any penalties. Changes must be made in writing using our Changes/Transfers/Credit/ Refund form and submitted in person or via email at ycpdfun@yahoo.com. See the Changes/Transfers/Credit/ Refund policy for more information.
- Can I cancel my registration?
 - Yes, you can cancel your registration at any time. See the Changes/Transfers/Credit/ Refund policy for more information.
- What is the Admin fee?
 - The Admin fee is the administration fee. A \$5 admin fee will be added per child per week for any changes or cancellations done after May 19th. See the Changes/Transfers/Credit/ Refund policy for more information.
- Can I register my camper past the payment deadline date?
 - Campers can be registered past the deadline date if space is available. Check in with the office to confirm. Payments must be made at the time of registration and a \$15 late fee may apply.

General Summer Camp Questions

- What is the camp staff to camper ratio?
 - On-site the ratio is 1:8 and on field trips is 1:5
- Is the field trip schedule out yet?
 - No, our trip schedule will be posted in March. But there are 3 field trips per week (Tuesday, Thursday, Friday, and occasionally Wednesday).
- When are the pool days?
 - Pool days are Tuesdays and Thursdays.
- What does the camp schedule look like?
 - Specific details may vary based on group. However, we do offer 3 trip days per week, and concessions on Wednesdays.
- I registered for the 7:30am - 6:00pm, do I have to drop them off at that time?
 - No, signing up for this timeframe allows you to drop off as early as 7:30am and pick up as late as 6:00pm. You can drop off any time before 9:00am to avoid any issues with camp movement. Though we plan on returning back to our site at 3:00pm, it is advised to pick up closer to 3:30pm or later on trip days due to traffic.
- Does my camper have to wear their camp shirt everyday?
 - No, but we do ask that your camper wears it on big trip days.

Adventurers on the Go Camp Questions

- Is the Great America pass included in the fee? (On Tuesdays)
 - No, families must provide their own season pass. Campers must have access to Great America and Hurricane Harbor.
- Is the field trip schedule out yet?
 - No, our trip schedule will be posted in March.
- The camp session is scheduled from 7:30am - 6:00pm, do I have to drop my camper off at that time or pick my camper up that late?
 - Not necessarily, campers will go on a field trip every day they are scheduled. Timeframes may vary due to the trip schedule so it may not be the same each day. Parents will be notified on the latest time their camper can arrive at camp and our approximate time of arrival. However, arriving earlier than that timeframe will allow counselors to plan better with activities.
- What if the trip is outside and there is bad weather?

- We will choose an alternative trip to accommodate the weather. There will be no credit/refund for non-attendance. The trip will not be rescheduled.
- What if there is a trip change due to administrative error?
 - You will be notified as soon as possible. If we are able to reschedule the trip, we will accommodate the space to the best of our ability. The camper will still have to register for that day, if not already, as normal. For campers that will be affected in the new change and will like to cancel they will receive a refund.
 - Example - The Forge scheduled for June 17 is now scheduled for July 17
 - Campers will enjoy an alternative trip on June 17 and if interested will be able to register for July 17. Even if we reach the day's maximum as we will accommodate space to the best of our ability.
 - Those that were already registered on July 17 and wish not to participate in the new trip may receive a full refund.